21 September 2026

Smestow Academy
www.smestowacademy.co.uk

Dear Parent/Carer

Keeping Up to Date with Class Charts and the Matrix App

We would like to remind all parents and carers to regularly log into Class Charts, as this is an important way for you to keep up to date with your child's school experience.

Through Class Charts, you will be able to:

- See the positive points and recognition your child receives.
- View any negative behaviour points that have been recorded.
- Check any detentions, including after-school detentions.
- View information about after-school clubs and activities.
- Keep up to date with information that will help you support and celebrate your child at home.

We know how important it is for families to feel informed about how their child is getting on. Regularly checking Class Charts gives you the opportunity to celebrate successes, recognise positive choices and talk through any concerns together at home. We would therefore encourage you to make checking Class Charts part of your regular routine.

We also ask all parents and carers to download and use the Matrix app. The Matrix app is another important way of staying connected with school and can be used to:

- Top up your child's account and make payments.
- Receive important school communications and updates.
- Report your child's absence to school.

Having both Class Charts and the Matrix app set up will help ensure that you can easily access the information you need and keep up to date with your child's school life.

If you are having any difficulties accessing Class Charts, have forgotten your login details, or need support with either platform, please contact your child's House Office, where a member of the team will be happy to help.

Thank you, as always, for your continued support and for working in partnership with us to help every pupil succeed.

Yours faithfully

Mr I Chamberlain
Headteacher